

J.A.Y. Furniture Warranty

If any manufacturing defects arise within (1) year of purchase, J.A.Y. Furniture will give credit or replace the defective parts only if the conditions below apply:

- If there is any manufacturing defect, J.A.Y. Furniture should be notified of the defects and the invoice number. A J.A.Y. Furniture employee or a representative will then inspect the product. J.A.Y. Furniture may require a digital image of the defect to be emailed to them.
- If the defective product is no longer available, J.A.Y. Furniture will then supply the retailer with a similar product. Otherwise, the product or the defective part will be replaced.

J.A.Y. Furniture warranty applies only for retailers. It is the retailer's responsibly to contact J.A.Y. Furniture for any claims made by the consumer. Any claims MUST go through the retailers only.

This Warranty is void if any of the following applies:

- Improper usage resulting in damage on the product.
- Any modifications done by the dealer, consumer or a third party who is not authorized by J.A.Y. Furniture.
- Shipping and packaging cost from J.A.Y. Furniture is not covered by this warranty.
- Consumer's dissatisfaction.
- Damaged occurred during delivery, assembling or accidental abuse.